



## 2018 Move-In FAQ

*These questions were adapted from the [Navigate Webinar](#) featuring University Housing. If you question is not answered below, please email [housing@auburn.edu](mailto:housing@auburn.edu).*

**Q:** What is the procedure for move in?

**A:** All families will show up to the Hayfield located at the cross streets of Donahue and Lem Morrison (type Auburn RV Field into Google Maps and it will bring you to the correct location).

**Q:** Do I show up to the Hayfield or to the residence hall for my allotted time?

**A:** You will show up to the Hayfield to check in. There you will receive a hangtag and a designated map to drive to your student's residence hall. **If you do not first check in at the hayfield to receive a hangtag and drive directly to the residence hall you will be turned away.**

**Q:** Is the Hayfield check-in required for each move-in?

**A:** Yes.

**Q:** Are times at the Hayfield first come first serve?

**A:** Move-In times are assigned to each student and can be viewed through the Student Portal at <https://aub.ie/studentportal>

**Q:** How many vehicles are we allowed to bring?

**A:** 2 vehicles. 2 hang tags will be issued for the 30-minute unloading time. You can return after 5:00 p.m. if you have additional vehicles to unload.

**Q:** How does the bin process work for moving items in?

**A:** Parents or residents will be able to check out a bin near their residence hall to use while moving in. You will need a state or government issued ID to check out a bin. The bin has wheels so that you can conveniently roll them to your residence hall, and they will fit on the elevators. The size of the bin is 25"H x 41"L x 29"W

**Q:** Are box trucks or trailers allowed?

**A:** No, though you may be able to bring a larger vehicle like a box truck or trailer to the parking lot to unload from there after your move-in day has ended, but it will not be allowed on the sidewalk or directly in front of buildings. Cargo vans, such as 15 passenger-type vans, are permitted during regular move-in times though we encourage you to not rent a commercial vehicle for move-in.

**Q:** How long to do we have to unload a vehicle?

**A:** Unloading zones are available for 30-minutes.



**Q:** Can we come back at a later time to unload larger objects (i.e. headboard, shelves)?

**A:** Yes. You can return after 5:00 p.m. Please note that you will not be allowed to pull up on the sidewalk or directly in front of buildings.

**Q:** Is there somewhere to park nearby after move in time to unload groceries and supplies purchased after move in time?

**A:** While move-in is going on, you'll only be allowed to park in our designated zones or the visitor parking on the fourth floor of the stadium parking deck. After move-in has concluded for the day at 5:00 p.m., you can park in any available space when you return to campus as close as you can get to the residence hall.

**Q:** Can I ship things to my student prior to move-in?

**A:** Yes. You can ship items 10 days prior to their move-in date.

**Q:** How do I find my student's on-campus mailing address?

**A:** You can find your student's mailing address by [visiting this website](#).

**Q:** Is it possible to change the move in time once it is assigned if the assigned time conflicts with travel?

**A:** You can submit a request to have your move-in time altered through our email ([housing@auburn.edu](mailto:housing@auburn.edu)). However, only a set number of students are allowed to move in to each area during each hour. So, we will only be able to change the time frame if there is an opening.

**Q:** When will volunteers and carts be available?

**A:** Volunteers and carts will be in the Village on August 6, and in all areas on August 10 and 16.

**Q:** Which residence halls have elevators?

**A:** All residence halls in the Quad, Cambridge, Village, and South Donahue have elevators. The following **DO NOT** have elevators in the Hill: Dobbs, Dowell, Duncan, Dunn, Graves, Hollifield, Knapp, and Toomer.

**Q:** Where will my student park after move-in?

**A:** While move-in is happening, we will have designated lots for students and parents to park. Students can park in RO or C-Zone parking until they receive their parking zone during the lottery on August 18. We recommend moving their cars to their new designated area on the 19 because ticketing will begin on August 20.



**Q:** If we have to leave the residence hall after our move-in slot to purchase items for the room, where should we park when we return?

**A:** After you unload your car you will be directed to a parking lot near your residence hall. If you need to leave campus and return again while move-in is ongoing (until 5:00 p.m.) you can park in the same parking lot.

**Q:** How do I see up-to-date information regarding move-in?

**A:** Download the Auburn University Move-In 2018 guide within Auburn Guides.

**Q:** What happens in the event of rain?

**A:** This is a rain or shine event. Be sure to download the Auburn University Move-In 2018 Auburn Guide to receive alerts regarding any potential changes due to severe weather.

**Q:** I cannot move-in until after August 16. Is this allowed?

**A:** Students who plan to move-in after August 16 should contact the housing office ([housing@auburn.edu](mailto:housing@auburn.edu)).

**Q:** Are extension cords/surge protectors allowed?

**A:** As long as they have an on/off switch, they are allowed.

**Q:** Is it recommended to bring a safe?

**A:** Students are welcome to bring a small safe if they desire.

**Q:** Do most students bring their own microwave and refrigerator?

**A:** Most students in the Hill, Quad, and Cambridge choose to bring their own refrigerators and microwaves or share one with their roommate. In the Hill and Quad there is a refrigerator and microwave in the hall kitchen that residents are welcome to use. Cambridge does not have a community kitchen or appliances. Suites in the Village and South Donahue have a microwave and full size refrigerator in the kitchenette, but students are welcome to bring their own.

**Q:** What kind of furniture are students allowed to move in to the dorm?

**A:** Students are permitted to bring furniture. However, being a tight space, it will depend on if it fits into the room. Also, no university provided furniture can be removed from the suite.

**Q:** Are students encouraged to have renter's insurance?

**A:** Yes. For more information [visit this website](#).

**Q:** When is room change week?

**A:** September 4-7, 2018



**Q:** How does laundry work for each hall?

**A:** Hill residents have access to washers and dryers in each residence hall and/or in Terrell Hall. Residents of Teague and Broun have laundry facilities in their residence hall. All other Quad residents have access to laundry facilities at the Quad Center. Village and Cambridge residents have access to laundry machines in their halls. Each suite in South Donahue Hall is furnished with a washer and dryer. Residents are responsible for providing their own detergent and other laundry supplies. Auburn University does not offer a linen service.

**Q:** How much does it cost to do laundry and how can my student pay?

**A:** Laundry is \$1.25 per load to wash and \$1.25 per load to dry. Students can pay using their Tiger Card. To upload money to the Tiger Club account, [click here](#). There is no charge for laundry in Cambridge and South Donahue.

**Q:** Where can I find information regarding Tiger Transit routes by my student's residence hall?

**A:** You can [visit this website](#) to find Tiger Transit routes.

**Q:** When will my student be able to use their meal plan?

**A:** Meal plans will be available when the student moves in. If your student's card is for some reason not activated, they can contact Tiger Dining at (334) 844-8504.

**Q:** At what time are parents expected to leave?

**A:** There are two events for parents and family members, [Home Sweet Auburn](#) will take place on Thursday, August 16 and Family Fridays will take place on Friday, August 17. If your student is participating in Panhellenic Recruitment and you have a designated wristband to attend Bid Day, after this event would be a good time to go home. Welcome Week begins Thursday, August 16 and will have over 100 events for your student to choose from to learn more about Auburn involvement opportunities, learn campus, meet friends, and more.